| Resolution Center | |
|---|---|
| | |
| Need help? ShipInsureID: SI35464654X89 | |
| Order #: 1001 | Thank you for submitting |
| re to Select the items and describe the situation | your claim! |
| claim! | Your claim has been received and is being |
| Select items | reviewed by one of our team. You can |
| | expect a response within 24 hours. |
| | |
| | Done |
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| Requested Resolution * | |
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| | Order #: 1001 re to claim! Select the items and describe the situation Select items p of the ost with your in the n also t Issue * Damaged Requested Resolution * |

Ship**Insure**



Claim Process

ShipInsure's claims process provides a streamlined, user-friendly interface for customers to file and manage claims for lost, damaged, or stolen shipments. This process can be white-labeled, allowing merchants to offer a seamless, branded experience to their customers.

- Custom Subdomain and Favicon: Merchants can provide a professional, branded experience \checkmark with a custom subdomain and favicon, reinforcing their brand identity and building customer trust.
- Personalized Experience: The ability to tailor the look and feel of the claims \checkmark wizard to match their brand ensures a cohesive and personalized customer journey from purchase to claim resolution.
- **Operational Efficiency:** The wizard simplifies the claims management process for both \checkmark customers and merchants, reducing administrative burdens and improving overall operational efficiency.