



# Claim Process

ShipInsure's claims process provides a streamlined, user-friendly interface for customers to file and manage claims for lost, damaged, or stolen shipments. This process can be white-labeled, allowing merchants to offer a seamless, branded experience to their customers.

- ✓ **Custom Subdomain and Favicon:** Merchants can provide a professional, branded experience with a custom subdomain and favicon, reinforcing their brand identity and building customer trust.
- ✓ **Personalized Experience:** The ability to tailor the look and feel of the claims wizard to match their brand ensures a cohesive and personalized customer journey from purchase to claim resolution.
- ✓ **Operational Efficiency:** The wizard simplifies the claims management process for both customers and merchants, reducing administrative burdens and improving overall operational efficiency.