Resolution Center	
Need help? ShipInsureID: SI35464654X89	
Order #: 1001	Thank you for submitting
re to Select the items and describe the situation	your claim!
claim!	Your claim has been received and is being
Select items	reviewed by one of our team. You can
	expect a response within <b>24 hours.</b>
	Done
	•
Damageu	·
Requested Resolution *	
Reship	•
	#615
	#C1E
	Order #: 1001   re to   claim!   Select the items and describe the situation   Select items   p of the   ost   with your   in the   n also   t   Issue *   Damaged   Requested Resolution *

Ship**Insure** 



## **Claim Process**

ShipInsure's claims process provides a streamlined, user-friendly interface for customers to file and manage claims for lost, damaged, or stolen shipments. This process can be white-labeled, allowing merchants to offer a seamless, branded experience to their customers.

- Custom Subdomain and Favicon: Merchants can provide a professional, branded experience  $\checkmark$ with a custom subdomain and favicon, reinforcing their brand identity and building customer trust.
- Personalized Experience: The ability to tailor the look and feel of the claims  $\checkmark$ wizard to match their brand ensures a cohesive and personalized customer journey from purchase to claim resolution.
- **Operational Efficiency:** The wizard simplifies the claims management process for both  $\checkmark$ customers and merchants, reducing administrative burdens and improving overall operational efficiency.